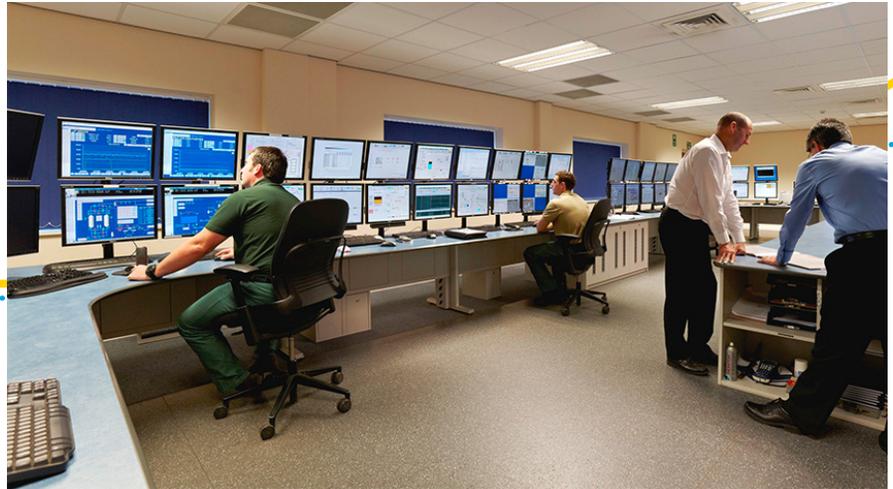


Operation and maintenance package



Insight > Data > Expertise > Action > Savings



Support your staff with Air Products' expertise

Increase safety

Improve reliability

Enhance efficiency

Reduce operating costs

Experience the convenience of a single source for parts, service and support

We have knowledge and tools to share

Whether you are a first-time user or an experienced air separation or natural gas plant owner, you can benefit from Air Products' seventy five years of experience designing, building and operating gas generation facilities.

Air Products can provide a full range of Operation and Maintenance (O&M) services to suit your requirements. The general services and programs mentioned here are flexible and can be fine tuned to meet your specific needs through discussions with our operations and engineering teams. This O&M program provides full time Air Products Plant Management to participate in the installation, start-up and all aspects of operation for the full duration of the contract.

The Air Products plant manager along with operators and mechanics will be responsible for the day-to-day production and maintenance activities. The goal is to seamlessly operate the air separation plant or natural gas terminal as part of the Air Products "fleet of operating plants." As part of our operating philosophy, the on-site team will be assisted by regional maintenance teams, providing all the employees and support personnel necessary to confidently run the facility. Continued second level support is also available from Corporate Air Products throughout the plant life.

What we can offer

We offer customized Operations and Maintenance Packages tailored to meet your specific needs. Typical services provided include:

- Continuous technical support
- Maintenance program support
- Spare parts management services
- Continuous improvement recommendations



What does this mean for your operation?

Maximum flexibility

- Operation and Maintenance Package agreements can be customized to meet your needs

Access to Air Products' resources

- We have engineering expertise, technical know-how, operating experience, spare parts inventories and more—for a wide range of equipment
- We put our people at your disposal to ensure seamless support and integration
- You receive engineering and operational support during your plant's operating lifetime

Greater efficiency and productivity

Air Products Global Operations has developed a rapid response to any plant problems that may develop, either in the plant equipment or the process itself. Although infrequent, when plant problems do occur, experts in the required skills can be at the plant site in a matter of a few hours to assist local plant personnel with their problems. Also by working with a worldwide organization, the Central Operating Group provides the information, experience and services that are usually only available from outside consulting groups. They are able to compare performance, machinery problems, operating and maintenance techniques and other matters among facilities all over the world, to allow that any given plant is performing in an optimum manner.

A valuable asset in the successful operation of process facilities is Air Products capability to communicate quickly with the functional groups at the central offices, who can assist with problem solving. These functional groups include:

- Engineering
- Research and Development
- Maintenance
- Spare Parts
- Purchasing
- Safety
- Machinery Applications
- Distribution
- Manufacturing
- Quality Assurance



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